

OST Labs

Provider-Specific Terms

to the Bonterms Standard End User Agreement (Version 1.0)

Provider: OST Consulting SRL (OST Labs), Belgium · VAT BE 0741 577 074 · Version 1.1
· Effective 25 June 2026 · Contact: info@ost-consulting.be

1. How these terms work

OST Consulting SRL (“OST Labs”, “Provider”) makes its apps available on the Atlassian Marketplace and the monday.com Apps Marketplace under the Bonterms Standard End User Agreement (Version 1.0) (the “Standard Agreement”), which is adopted without modification. Under Section 1.1 of the Standard Agreement, a Provider customises it only through Provider-Specific Terms, which consist of (i) Additional Terms and (ii) Attachments. This document is OST Labs’ Provider-Specific Terms.

The full Standard Agreement can be consulted here: atlassian.com/licensing/marketplace/end-user-agreement-v1.

Order of precedence (Standard Agreement Section 1.4): (i) any signed Amendment, then (ii) these Provider-Specific Terms, then (iii) the Standard Agreement.

The Standard Agreement is published by Bonterms under a Creative Commons BY-ND 4.0 licence (No Derivatives). We therefore do not alter its text; all OST-specific terms live in this document and its Attachments. This is also why the base agreement should never be edited directly.

2. Provider

- Legal entity: OST Consulting SRL, trading as OST Labs.
- VAT / enterprise number: BE 0741 577 074.
- Country: Belgium. Registered office: Chemin de la Truite 9, 1180 Uccle, Belgium.
- Notice and contact address (Standard Agreement Section 19.3): info@ost-consulting.be.
- Products covered: Process Templates for Jira, Easy Clone for Jira, HTML Macro Pro for Confluence, Smart Label Manager for Jira, and Calendar Embed & Sync for monday.com.

3. Governing law and courts

Overriding the default in Section 19.2(b) of the Standard Agreement, the Governing Law is the laws of Belgium, and the Courts are the competent courts of Brussels, Belgium. The Standard Agreement expressly permits the Provider-Specific Terms to set the governing law and courts.

4. Attachments

These Attachments are identified as part of the Provider-Specific Terms and complete the placeholders in the Standard Agreement.

Attachment	Std. ref.	What it is	Status
Security Measures	§3.2	OST Labs Security & Data Protection Whitepaper (Trust Center)	Published (v1.1)
Data Processing Agreement (DPA)	§3.3	OST Labs DPA, Bonterms-aligned	Published (v1.1)
Subprocessor List	§3.3 / §19.9	OST Labs Subprocessor List (DigitalOcean, Atlassian, Cloudflare)	Published (v1.1)
Support Policy	§5.1	OST Labs Support Policy (helpdesk, English, response targets)	Published (v1.0)
SLA	§5.2	OST Labs SLA (response targets + availability commitment)	Published (v1.0)
Acceptable Use Policy	§7.1	Not currently used	None

5. Additional terms

A1. Marketplace scope. “Marketplace” in the Standard Agreement includes both the Atlassian Marketplace and the monday.com Apps Marketplace; these terms apply to OST Labs’ Listings on each.

A2. Notices to Provider. Notices to Provider under Section 19.3 may be sent to info@ost-consulting.be.

A3. Open Source. Where Provider Software includes open-source components (Section 19.12), the applicable notices and licences are available on request.

A4. Cap on Provider indemnification. Notwithstanding the definition of “Uncapped Claims” in Section 14.5 and notwithstanding Section 15.7, Provider’s total aggregate liability for its indemnification obligations under Section 15.1 (Indemnification by Provider), including defense costs, will not exceed the Enhanced Cap (three times (3x) the General Cap). Section 15.5 (Mitigation) remains Provider’s primary response to any Provider-Covered Claim. This Section A4 does not limit any liability that cannot be limited under applicable Law.

6. Migration from our previous EULA

OST Labs is replacing its prior End User License Agreement with the Standard Agreement plus these Provider-Specific Terms. Continuity points: Belgian governing law is retained; the prior liability cap (12 months' fees) matches the Standard Agreement's General Cap; and the security commitments previously set out in the prior agreement are now provided as the Security Measures attachment (our Security & Data Protection Whitepaper). The Standard Agreement adds an Enhanced Cap (three times fees) for security and DPA breaches, which the prior agreement did not have. The Standard Agreement otherwise leaves Provider's third-party IP-infringement indemnity uncapped; we cap that indemnity at the Enhanced Cap (see A4).

7. Where we deviate from the Standard Agreement

We do not edit the text of the Standard Agreement; we customise only through these Provider-Specific Terms, which take precedence under Section 1.4. We complete its placeholders, set the governing law, and add one liability term: a cap on Provider's indemnification obligation (A4). Warranties, intellectual property, confidentiality, and term and termination remain exactly as published:

Item	Standard Agreement	OST Provider-Specific Terms	Nature
Governing law & courts	California / San Francisco (default, §19.2(b))	Belgium / Belgian courts	Permitted override
Security Measures	Generic appropriate measures (§3.2)	Specific: Security & Data Protection Whitepaper	Completion of placeholder
DPA	None unless identified (§3.3)	OST DPA identified	Completion of placeholder
Support / SLA	None unless identified (§5.1-5.2)	OST Support Policy identified	Completion of placeholder
Marketplace scope	Per Listing	Extended to the monday.com Apps Marketplace	Addition (A1)
Provider indemnity cap (§15.1)	Uncapped Claim (§14.5)	Capped at the Enhanced Cap, 3× fees (A4)	Deviation (A4)
Liability cap, warranty, IP, confidentiality, term	As written	Unchanged	No deviation

8. Status

These Provider-Specific Terms are Version 1.1, effective 25 June 2026. Together with the Bonterms Standard End User Agreement (Version 1.0), they form OST Labs' agreement with customers and are published in OST Labs' Marketplace listings and Trust Center. All Attachments identified above are published.

Version history. v1.1 (25 June 2026): Subprocessor List now names Cloudflare; Security Measures (Whitepaper), DPA and Subprocessor List attachments updated to v1.1. v1.0 (20 June 2026): first release adopting the Bonterms Standard Agreement.